Attendees are muted on entry. This session is being recorded.

# Payment Deferral Discussions April 23, 2020

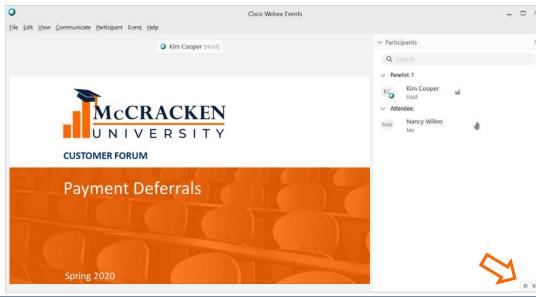
Review Deferred Scenarios

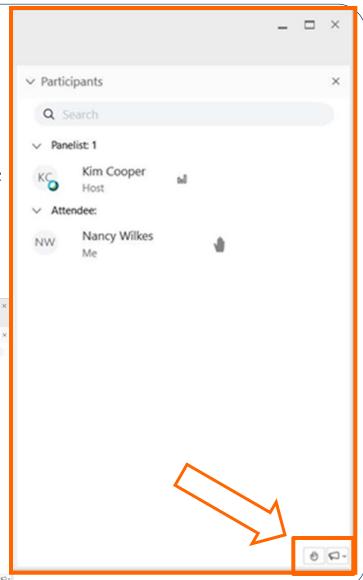
Discuss Topics for next WebEx



#### Before We Start

- Please 'Raise Your Hand' to be recognized.
- If you do not see the Participants panel use the 'More options and controls' arrow to 'Show Panels'





# Agenda

- Review Scenarios
- Discussion
- Next Webinar

#### Review Deferral Scenarios

- 1. Waive full payment (Principal, Interest, Escrow & Reserves) repayment will not occur or will be decided later.
- 2. Defer full payment (P, I, E & R), repayment will not be spread or has not yet been determined. Re-payment could be collected at once or at maturity.
- 3. Defer full payment (P,I,E & R), repayment will be spread over future monthly payments.
- 4. Defer P&I, Escrow payments will still be required.
- 5. Defer Interest using Strategy DIAL scenario (Principal and Escrow may or may not still be required).

- Defer full payment (P, I, E & R).
- Repayment will not occur or will be decided later
  - No need to track each deferred payment

MFS has not heard from any customers that have this scenario at this time

#### Scenarios #2 & 3

- Defer full payment (P, I, E & R)
- Track amounts deferred amounts each month
- Re-payment
  - will not be spread or has not yet been determined, or
  - collected at once or at maturity

#### Scenarios 2 & 3

- Processing in STRATEGY
  - Each month, change the Next Payment Due Date and Due Date for Delinquency after the payment due date has passed
  - Change PAT loans to Bypass
  - Consider adding hold code
  - Repeat this method monthly for each subsequent receivable until repayment is determined
    - Mapping Tool available to change these dates in Loan Administration
      - Recommended if number of loans is large

#### Scenarios 2 & 3

- What you will see in STRATEGY
  - Receivables will be created for each month and will show as not collected
  - Accruals will occur
  - Standard billing programs will show current amount due, past due amount and total amount due (both amounts)

- Defer Principal and Interest
- Escrow and/or Reserve payments required
- Payments applied using Horizontal Payment Strings

#### Scenarios 4

- Processing in STRATEGY
  - Set up a new horizontal payment string that will direct the due date and due date for delinquency to be advanced based on collection of escrow/reserves
    - It is optional to advance the Due Date for Delinquency
  - Update System Control Transactions Record Payment String Recognition of Receivables
    - Set to Allow Payments to post on the Due Date but not before
  - Change Loan to Collect Partial Payment = Y
  - Change Payment String method in Loan Administration
  - Change PAT record to Bypass to avoid exceptions
    - PAT will not process partial payments

#### Scenarios 4

- What you will see in STRATEGY
  - Amortizing loans will continue to amortize; principal and interest due will be calculated using the scheduled balance
  - Receivables will be created for each month with the full amount of P&I, E, R and will show only escrow and reserves collected (or whichever escrow has been paid)
  - Accruals will occur
  - Standard billing programs will show current amount due, past due amount and total amount due (both amounts)

- Defer Interest using DIAL
- Deferred Interest stored for later collection
  - Collect at payoff
  - DIAL recapture payments
- Principal and Escrow payments may still be required

- Processing in STRATEGY
  - Process Rate change to change Loan Rate to 0% and DIAL rate to what the loan rate was
  - Set up DIAL terms in Loan Administration
    - Ex. defer and store until later date, capitalize, compound, defer to another loan balance
  - May need to process interest adjustments for uncollected receivables
  - Confirm the DIAL G/L account numbers in the applicable G/L Matrices
  - If first time using DIAL, confirm the DIALTransactions types are set up to report and display
  - Check with support to make sure DIAL programs are correctly placed in the job streams for day end and month end processing
  - DIAL accrual entries occur at month end review g/l interface for inclusion
  - If there is no payment due (no principal, escrow or reserves), the payment due date will need to be changed manually after the payment due date
    - Consider using mapping tool

- What you will see in STRATEGY
  - Receivables will be created with no interest due
  - Monthly bills will generate if another component is due and certain bills will include the DIAL amounts as memo items
  - Due Dates will roll as long as there is another component due
  - DIAL Accrued Interest posted at month end, not day end
  - Accrual record will not have pay rate interest amount there will be no pier diem
  - Other transaction activity will occur if the loan is set up to capitalize

# Other Items to Consider for all Scenarios

### Deferred Revenue/Expense

- Decide if income/expense should be recognized during the deferral period
  - If not recognizing income /expense
    - Change the Amortization Start Date in each deferral record to a future date
- Decide if the income/expense should be calculated on schedule or actual balance
  - This is a system control setting and will effect all records with the Level Yield Method

# Late Charges

- Is it necessary to waive late charges for payments not received?
- Is it necessary to change the late charge terms for the loan?

#### **Investors**

- Is payment advancing required?
  - Loans setup with a scheduled/scheduled investors will work automatically.

# Taxes Disbursements & Insurance Premiums paid by Servicer

- Corp Cash advances will occur if balances go negative
- Consider System Control setting for allowable negative balances

# Topics for next Webex

- Repayment Methods review scenarios that have presented to MFS
- GSE Requirements a discussion forum

# Discussion





Thank you for attending our Forum.

